

Service Plans

Plan Name	GO! Unlimited NZD Min cost over 12 months is \$2,880.
Monthly Access Fee	\$240
Monthly Included Value	50 minutes (All incoming calls and outgoing calls to New Zealand or Australia)
Outgoing Call Cost (Per Minute)^	\$1.65
Incoming Call Cost (Per Minute)	\$1.65
Iridium GO! Data	Unlimited
Outgoing SMS	Unlimited
Standard Costs	Unit Pricing Data
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$3.30
Cost of a Standard SMS before any discounts to standard national mobile numbers:	N/A
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	25 Calls
<b>Note: No minimum term if you choose to pay a \$60 connection fee. Minimum cost will be one month's access fee + \$60 connection fee.</b>	

^For calls made to standard fixed or mobile services within New Zealand or Australia.

Calls must be dialled with the country code prefix. For example, to dial the number 555-5555 in Auckland, New Zealand you would dial +64 9 555 5555. To dial the New Zealand mobile number 027 555 5555 you would dial +64 27 555 5555.

Special Calls & Value Added Services	
Pivotel Customer Care (0508 882 448)	FREE
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at standard outgoing call rate FREE
Call Forwarding (within New Zealand or Australia)	Charged at standard outgoing call rate
Calls to Other Pivotel Satellite Phones	Charged at standard outgoing call rate
International Calls to Standard or Fixed Mobile Services	Refer to <a href="http://www.pivotel.co.nz/iridium_roaming">www.pivotel.co.nz/iridium_roaming</a>
Emergency Calls 111/112	FREE

**Iridium GO!**  
Your life, your devices, connected - everywhere.



Why Pivotel?

- Standard Australian '+61' mobile numbers that make your services easier to use and cheaper to call
- Low satellite call rates so you can call when you need to
- Callers to you pay standard call-to-Australian-mobile rates
- Dedicated team of satellite experts based in New Zealand here to support you

The Iridium GO! Unlimited NZD Plan uses the Iridium Mobile Satellite Network. The Iridium GO! Unlimited NZD Plan may only be used with Iridium GO! terminals. Satellite reception limitations and some exclusion zones apply. All calls are charged in one minute increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 12 month minimum term. Visit [www.pivotel.co.nz/pivotel-coverage/](http://www.pivotel.co.nz/pivotel-coverage/) for a coverage map. Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at [www.pivotel.co.nz/selfcare](http://www.pivotel.co.nz/selfcare). An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 12 months is \$2,880 on the Iridium GO! Unlimited NZD Plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term by paying a \$60 contract waiver fee at the time the service is connected.