

# iSavi<sup>TM</sup>

## QUICK START GUIDE V.4

Guía de inicio rápido

Guide de démarrage rapide

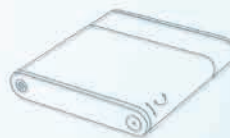
クイックスタートガイド

Guia de início rápido

Краткое руководство пользователя

快速入门指南

دليل البدء السريع



03 English  
12 Español  
21 Français  
30 日本語  
39 Português  
48 Русский  
57 中文  
74 العربية

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Your iSavi™ terminal can generate a significant amount of heat depending on the system activities such as continuous transmission over a period of time and the underside surface will be hot.

Note: Reduce the risk of heat related injury by adhering to the following:

1. Handle with caution when touching the underside surface of the terminal, especially when in use or just after powering down.
2. Wait for the terminal to cool after powering down before stowing the device in an unventilated manner.
3. Do not leave children unattended within reach of the terminal.



Votre récepteur/terminal "iSavi™" peut générer une grande quantité de chaleur selon les activités du système, telles que la transmission continue pour une longue période, et la surface inférieure sera chaude.

Veillez noter qu'on peut diminuer le risque d'une blessure causée par la chaleur en vous conformant aux directives suivantes:

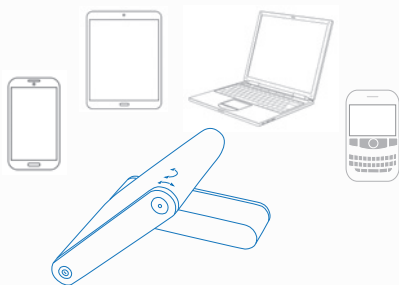
1. Manipuler avec précaution lorsqu'on touche la surface inférieure du récepteur/terminal, en particulier au moment de l'utilisation ou juste après avoir éteint le récepteur/terminal.
2. Attendre jusqu'à le récepteur/terminal se soit refroidi après l'avoir éteint, avant l'entreposage dans un espace non ventilé.
3. Ne laissez pas les enfants sans surveillance à portée du récepteur/terminal.

## WELCOME

Congratulations on your purchase of the Addvalue Wideye™ iSavi™ satellite terminal.

## SHARE ACCESS TO DATA

Devices connected to your iSavi™ satellite terminal over Wi-Fi can access data and calls.



## CONTROL SHARED ACCESS

The features of your iSavi™ terminal can be conveniently controlled remotely.



Use a tablet or smart phone to share and control data access\*.



Control app



Voice app

For control of your iSavi™: IsatHub Control app  
For satellite calls: IsatHub Voice app

## DOWNLOAD NOW

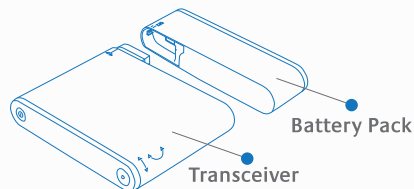
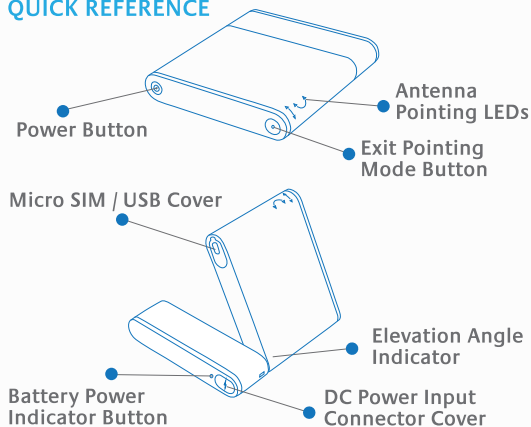
Apps are available for iOS & Android from iOS App Store & Google Play.

Alternatively use any web browser to control your iSavi™ satellite terminal through <http://isavi>



\* Apps are supplied by Inmarsat

## QUICK REFERENCE



## Other contents in the box



Charger & Adapters



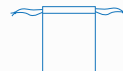
Micro USB Cable



USB Drive (User Guide)



Quick Start Guide

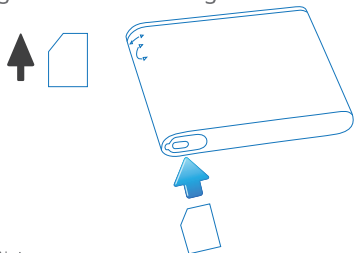


My iSavi™ Bag

## GET STARTED

### STEP 1

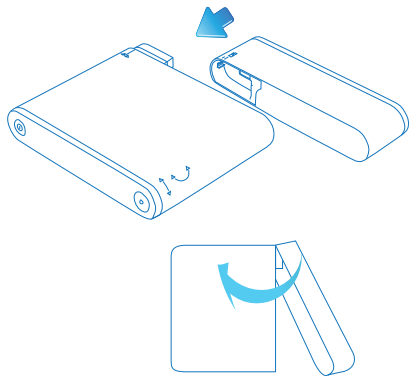
Insert the Micro-SIM card with its gold-contacts facing down.



**Note:**  
Ensure your iSavi™ is off before removing or installing the SIM card.

### STEP 2

Attach battery



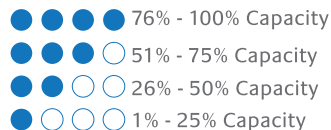
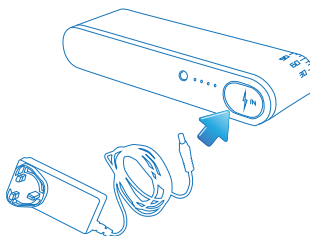
Attach the battery gently in the direction as shown until a click is heard.

### STEP 3

Insert charger lead and then plug the adapter into a power source. Your iSavi™ should be charged 8 hours before first use.

Charging will cease automatically once the battery is fully charged.

You can check the battery level by pressing the 'Battery Power Indicator Button'.



### STEP 4

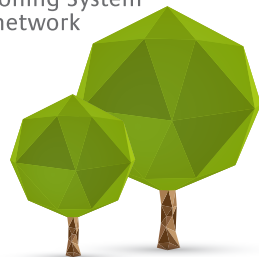
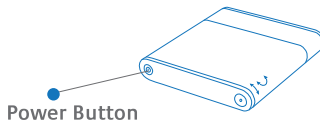
After charging, place your iSavi™ outside in a position with an unobstructed view of the sky.

Press and hold the power button for 5 seconds to switch on your iSavi™. Leave it for a minimum of 1 minute.

Your iSavi™ must acquire a Global Positioning System (GPS) fix before you can connect to the network for the first time.

**Note:**

The GPS location information is required for the iSavi™ to assist you in pointing it correctly to the satellite.



## POINT THE TERMINAL AND CONNECT TO NETWORK

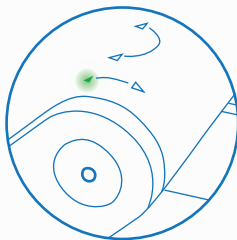
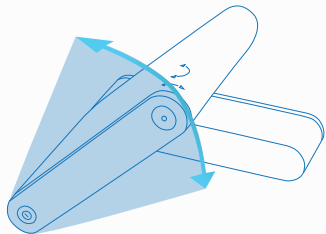
### Method 1: LED Visual Pointing Mode

#### STEP 1

Make sure you place your iSavi™ in the open air, with an unobstructed view of the sky. Your iSavi™ needs to be pointed towards the satellite in the correct direction to ensure connection to the satellite network.

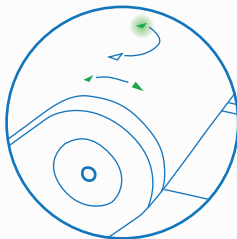
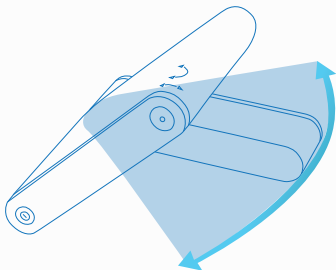
Note:

In some cases, you might encounter magnetic interference. Please refer to the next page for more information.



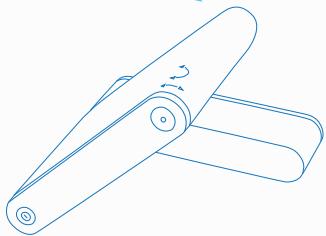
#### STEP 2

Tilt your iSavi™ up or down in the direction of the flashing green light until both 'up' and 'down' LEDs are solid green.



#### STEP 3

Turn your iSavi™ left or right in the direction of the flashing green light until both 'left' and 'right' LEDs are solid green.



#### STEP 4

When all four tilt & turn LEDs are solid green, press the flashing 'Exit Pointing Mode' Button. Your iSavi™ will now connect to the network.

## POINT THE TERMINAL AND CONNECT TO NETWORK

### LED Visual Pointing Mode

#### Magnetic Interference

Occasionally, if your iSavi™ is in close proximity to ferrous objects, the sensors will have difficulty determining its correct orientation.

When this happens, the LEDs will flash in the following sequence while the magnetic interference message will appear on your IsatHub Control app:



The following steps should resolve the issue.

#### Step 1:

Move your iSavi™ to a new location. Ensure your terminal is situated away from other electronic devices, metal objects and appliances that generate RF noise.

#### Step 2:

Press the 'Exit Pointing Mode' Button once to exit from this state and repeat the steps of the LED Visual Pointing Mode procedure. The above LEDs status will appear again if the new location is still having magnetic interference. Repeat step 2 until the LEDs status indicates the LED Visual Pointing Mode.

If this does not solve the problem, please try [Method 2: Audio Assisted Pointing Mode](#) on next page.

#### Note:

You may need to perform a Magnetometer Calibration to obtain a better accuracy from the LED Visual Pointing. For details, please refer to the iSavi™ user guide.

Magnetic interference does not affect the basic operation of your iSavi™.

If the LEDs display any other pattern of illumination refer to the User Guide for full instructions



During operation, the iSavi radiates radio frequency energy within the safe MPE (Maximum Permissible Exposure) level.

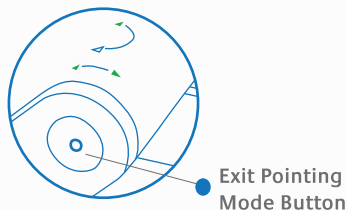
However, it is highly recommended that for safety reasons, avoid standing closer than 1 metre in front of your iSavi™.

## POINT THE TERMINAL AND CONNECT TO NETWORK

### Method 2: Audio Assisted Pointing Mode

#### STEP 1

To switch into audio assisted pointing mode, press and hold the 'Exit Pointing Mode Button' for 5 seconds when your iSavi™ is in LED visual pointing mode .

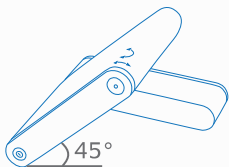


All 4 LEDs will be flashing green when the audio assisted pointing mode is activated.

The beeping sound indicates the signal strength. The frequency of the beeping will become higher when the signal is stronger.

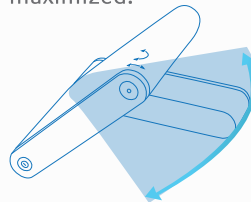
#### STEP 2

Tilt the terminal up to 45 degrees from the horizontal.



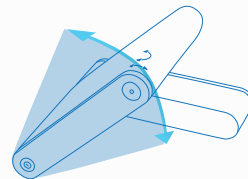
#### STEP 3

Turn the terminal slowly in clockwise or counterclockwise until the beeping frequency is maximized.



#### STEP 4

Tilt the terminal up or down slowly until the beeping frequency is maximized. Fine tune the position until no further increase of the beeping frequency is heard.



'Exit Pointing Mode Button' will turn to flashing green when the signal strength is satisfactory for network registration.



#### STEP 5

Press the 'Exit Pointing Mode Button' to exit antenna pointing mode and start network registration.

## POINT THE TERMINAL AND CONNECT TO NETWORK

### Method 3: IsatHub Control app

#### STEP 1

Download the IsatHub Control app from the iOS App Store or Google Play on your smart device(s).

Note: Data downloaded over the iSavi™ is chargeable, so use a free data service to acquire these apps whenever possible.



Note:  
For Android users in China, please contact your distributor for downloading the IsatHub Control app.

#### STEP 2

Connect to your iSavi™ over the Wi-Fi by selecting it from the list of available Wi-Fi networks.

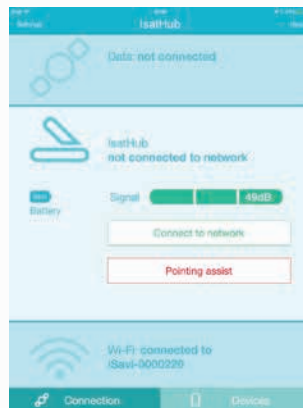
The default Wi-Fi network name (SSID) and password can be obtained from the product label on the rear of your iSavi™ or the label on the packaging box.

#### STEP 3

Open the IsatHub Control app on the smart phone or tablet.

#### STEP 4

Follow the on screen instructions and press 'Pointing assist' for specific help.





## ACCESSING DATA AND CALLS

### STEP 1

Connect to your iSavi™ over the Wi-Fi by selecting it from the list of available Wi-Fi networks.

The default Wi-Fi network name (SSID) and password can be obtained from the product label on the rear of your iSavi™.



**Note:**  
For added security, please change the Wi-Fi password at your earliest opportunity.

### STEP 2

For smart device control of your iSavi™, open the IsatHub Control app and follow the instructions presented to get started. Refer to Pointing Assist functionality in IsatHub Control app.



iOS and Android apps are available from iOS App Store and Google Play respectively.

For control of your iSavi™ using your web browser, access the web console by opening any web browser and type <http://iSavi> or <http://192.168.1.35> into the address bar.



### STEP 3

To access your chosen control interface, the default credentials are:

**USERNAME: admin**  
**PASSWORD: 1234**

For details, please refer to the iSavi™ User Guide. Visit <http://www.wideye.com.sg> for the most recent editions of the user manuals.

## STEP 4

Once your iSavi™ is connected to the network, you are ready to start making calls or sending text messages on any iOS or Android smart device with the IsatHub Voice app.



### Note:

To get optimum data experience and avoid unwanted traffic over satellite, please get advice from your distributor.

The IsatHub Voice app is available from the iOS App Store and Google Play. It is advised to install the application using a free data service before connecting to the iSavi™ satellite terminal.



Please ensure the number format you dialled has included the full international prefix.

## STEP 5

Once your iSavi™ is connected to the network, you are ready to start a data session. Press the 'Connect data' button to begin and 'Disconnect data' to end all connection to the Internet.



The web console provides data access through the 'Activate data connection' button on the Home page when using a web browser.



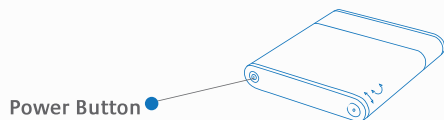
To stop access to data, press 'Deactivate data connection'

For details, please refer to the iSavi™ User Guide. Visit <http://www.wideye.com.sg> for the most recent editions of the user manuals.

## POWERING DOWN AND DETACHING THE BATTERY

### STEP 1

Press and hold the power button for 5 seconds to switch off your iSavi™.



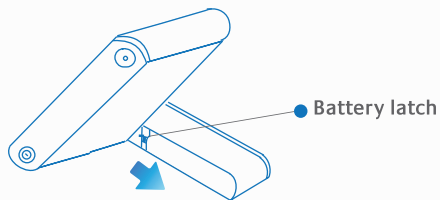
### STEP 2

The powering down process takes about 20 seconds.

Wait until all the LEDs are off.

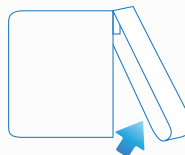
### STEP 3

Pull down the battery latch in the direction as shown.



### STEP 4

Remove the battery pack gently.



**Note:**  
Ensure your iSavi™ is off before removing the battery pack.

The battery pack can be charged separately without attached to your iSavi™.