

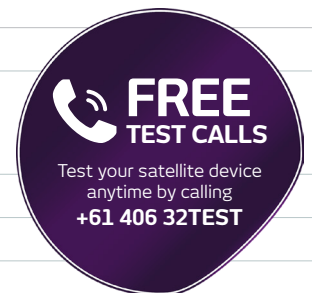
Rates apply to Inmarsat IsatHub devices only.

Plan Name	IsatHub Casual Plan Min cost over 1 months is \$78.	IsatHub 230 Plan Min cost over 24 months is \$5,520.
Monthly Access Fee	\$18	\$230
Monthly Included Value	\$0	\$230
Outgoing Call Cost (Per Minute)	\$1.15	\$1.15
Incoming Call Cost (Per Minute)	\$1.15	\$1.15
Flagfall	N/A	N/A
Once-off Connection Fee	\$60	N/A
Standard Costs	Unit Pricing Data	
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$2.30	\$2.30
Cost of a Standard SMS before any discounts to standard national mobile numbers:	60c	60c
Cost of 1MB of Data before any discounts for use solely within New Zealand and Australia:	\$5.75	\$4.60
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	0 Calls	100 Calls

Note: No minimum term on the IsatHub 230 Plan if you choose to pay a \$60 connection fee. Minimum cost will be one month's access fee + \$60 connection fee.

Special Calls & Value Added Services

Pivotel Customer Care (0508 882 448)	FREE
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at applicable satellite rates FREE
Call Forwarding (within New Zealand or Australia)	Charged at applicable satellite rates
Calls to other Pivotel Satellite Phones	Charged at applicable satellite rates
Calls to Iridium 8816, 8817	\$6.50 per minute
Calls to Thuraya 8821	\$3.80 per minute
Calls to Inmarsat	\$3.80 per minute
Emergency Calls 111/112	FREE



Miscellaneous Charges

Change of Phone Number	\$38
Bill Reprint Charge	\$15 Per Bill
Late Payment Fee	\$13 Per Month
International Calls & Roaming	Call Customer Care on 0508 882 448



Did you know?

Calling a Pivotel satellite phone number from New Zealand costs up to 10 x less than calling a standard mobile satellite phone number. That's because Pivotel Satellite Phones use standard Australian Mobile numbers.

Source: www.spark.co.nz/shop/landline/pricing/callingrates/as at 25 January 2016
Cost to call Australian Mobile is 60c per minute. Cost to call Iridium, Globalstar, Thuraya is \$7.64 per minute. Cost to call Inmarsat is up to \$12.97 per minute.



Pivotel IsatPhone plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include NZ GST and are subject to change. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 1 month minimum term applies to the Pivotel IsatHub Casual plan and a 24 month minimum term applies to the Pivotel IsatHub 230 plan. Visit www.pivotel.co.nz/coverage for a coverage map. An Inmarsat device is required to access the Pivotel Inmarsat service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.co.nz/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost is \$78 over 1 month on IsatHub Casual and \$5,520 over 24 months on IsatHub 230. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term by paying a NZD\$60 contract waiver fee at the time the service is connected.