

Pivotel Globalstar NZD Call Plans

Rates apply to Globalstar Qualcomm phones only.



Pivotel Satellite Plan	Monthly Access Fee	Monthly Included Value	Calls to Standard Numbers in New Zealand or Australia including Fixed Line PSTN, Mobile and Voicemail Retrieval.	Unit Pricing Data			Connection Fee
				Cost of a 2 min call before any discounts to standard Numbers & standard national mobile numbers	Cost of a Standard SMS before any discounts to standard national mobile numbers (Iridium Network only)	Number of Standard Calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	
Globalstar Casual NZD (Min cost over one month is \$85)	\$25	\$0	\$2.00 per minute	\$4.00	N/A	0 calls	\$60.00

Calls must be dialled with the country code prefix. For example, to dial the number 555-5555 in Auckland, New Zealand you would dial +64 9 555 5555. To dial the New Zealand mobile number 027 555 5555 you would dial +64 27 555 5555.

Value Added Services

Rates apply to Globalstar Network unless otherwise stated.

Special calls & Value added Services	
Pivotel Customer Care (0508 882 448)	FREE
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at applicable satellite rates FREE
Call Forwarding (within New Zealand or Australia)	Charged at applicable satellite rates
Calls to Iridium 8816, 8817	\$6.50 per minute
Calls to Thuraya 8821	\$3.80 per minute
Calls to Inmarsat	\$3.80 per minute
Emergency Calls 112	Free

Did you know?

Calling a Pivotel satellite phone number from New Zealand costs up to 10 x less than calling a standard mobile satellite phone number. That's because Pivotel Satellite Phones use standard Australian Mobile numbers.

Source: www.spark.co.nz/shop/landline/pricing/callingrates/as at 25 January 2016
Cost to call Australian Mobile is 60c per minute. Cost to call Iridium, Globalstar, Thuraya is \$7.64 per minute. Cost to call Inmarsat is up to \$12.97 per minute.



NZ\$60 connection fee applies to the Globalstar Casual NZD plan. Pivotel Globalstar plans use the Globalstar Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include NZ GST and are subject to change. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 1 month minimum term applies to Globalstar Casual NZD. Visit www.pivotel.co.nz/gstar_nz_coverage for a coverage map. A compatible Globalstar device is required to access the Pivotel Globalstar service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.co.nz/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over one month is NZD\$85 on Globalstar Casual NZD (including the NZD\$60 connection fee). You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill.